

Right of Withdrawal & Withdrawal Form

A. Right of Withdrawal

Introduction

Consumers have the right to withdraw from this contract under the following conditions. A consumer is any natural person who performs a legal transaction not directly related to their trade, business, or professional activity.

Right of Withdrawal

You have the right to withdraw from this contract within 14 days without providing any reason.

The withdrawal period is 14 days from the day on which you or a third party indicated by you, other than the carrier, take possession of the last ordered item.

To exercise your right of withdrawal, you must inform us (KYCT Sp. z o.o., Nowy Kisielin-Świerkowa 19, 66-002 Zielona Góra, Poland, Tel.: +48 451 020 026, Email: office@kyct.de) of your decision to withdraw from this contract through an unequivocal statement (e.g., a letter sent by post or an email). You may use the attached withdrawal form, but it is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of Withdrawal

If you withdraw from this contract, we will refund all payments received from you, including delivery costs (except for additional costs resulting from your choice of a delivery method other than the least expensive standard delivery offered by us), without undue delay and no later than 14 days from the day we are informed of your decision to withdraw.

We will make the reimbursement using the same payment method that you used in the original transaction unless you have expressly agreed otherwise. In any case, you will not incur any fees as a result of the reimbursement.

We may withhold the reimbursement until we have received the goods back or you have provided evidence of having sent back the goods, whichever occurs first.

You must return or hand over the goods to us at KYCT Sp. z o.o., Nowy Kisielin-Świerkowa 19, 66-002 Zielona Góra, Poland, without undue delay and in any event no later than 14 days from the day on which you communicate your withdrawal from this contract. The deadline is met if you send back the goods before the 14-day period has expired.

You will bear the direct costs of returning the goods.

You are only liable for any diminished value of the goods resulting from handling them in a manner other than what is necessary to establish the nature, characteristics, and functioning of the goods.

General Notes

1. Please avoid damaging or staining the goods. Kindly return the goods in their original packaging along with all accessories and packaging materials. If necessary, use protective outer packaging. If the original packaging is no longer available, please ensure adequate protection during transport with appropriate packaging.
 2. Please do not return goods to us with postage due.
 3. Please note that the above points (1–2) are not prerequisites for the effective exercise of the right of withdrawal.
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B. Withdrawal Form

If you wish to withdraw from the contract, please complete this form and return it to us.

To:

KYCT Sp. z o.o.

Nowy Kisielin-Świerkowa 19

66-002 Zielona Góra

Poland

Email: office@kyct.de

I/We () hereby notify that I/we () withdraw from my/our () contract of sale for the following goods ()/provision of the following service (*):

Ordered on () _____ / received on () _____

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s) (only if this form is sent in paper form)

Date

(* Delete as applicable