

Privacy Policy

1. Introduction and Contact Details of the Data Controller

1.1 We are pleased that you are visiting our website and thank you for your interest. Below, we will inform you about how we handle your personal data when using our website. Personal data refers to any data that can be used to identify you personally.

1.2 The data controller responsible for processing personal data on this website, in accordance with the UK General Data Protection Regulation (UK GDPR), is KYCT Ltd., Nowy Kisielin-Świerkowa 19, 66-002 Zielona Góra, Poland, Tel.: +44 451020026, Email: office@kyct.de. The data controller is the natural or legal person, alone or jointly with others, who determines the purposes and means of processing personal data.

2. Data Collection When Visiting Our Website

2.1 When you use our website for informational purposes only, i.e. when you do not register or provide us with other information, we only collect data that your browser transmits to the website server (so-called "server log files"). When you visit our website, we collect the following data that is technically necessary for us to display the website to you:

- The website visited
- Date and time of access
- Amount of data sent in bytes
- Source/referer from which you accessed the page
- Browser used
- Operating system used
- IP address used (if applicable: in anonymised form)

The processing of this data is based on our legitimate interest in improving the stability and functionality of our website, in accordance with Article 6(1)(f) of the UK GDPR. There is no transfer or further use of the data. However, we reserve the right to check server log files retrospectively if there are specific indications of unlawful use.

2.2 This website uses SSL or TLS encryption for security reasons and to protect the transmission of personal data and other confidential content (e.g. orders or inquiries to the data controller). You can recognize an encrypted connection by the "https://" prefix in the browser's address bar and the lock symbol.

3. Hosting & Content Delivery Network

For hosting our website and displaying the content, we use a service provider who provides its services exclusively on servers within the European Union, either directly or through selected sub-contractors. All data collected on our website is processed on these servers. We have entered into a data processing agreement with the provider, ensuring the protection of data and prohibiting any unauthorized disclosure to third parties.

4. Cookies

To make our website attractive to visitors and to enable the use of certain features, we use cookies, which are small text files stored on your device. Some cookies are automatically deleted after closing the browser (so-called "session cookies"), while others remain on your device and allow storing of settings (so-called "persistent cookies"). In the latter case, you can check the duration of cookie storage in your browser's cookie settings.

If any cookies we use process personal data, the processing will be in accordance with Article 6(1)(b) of the UK GDPR for the performance of the contract, Article 6(1)(a) for consent, or Article 6(1)(f) to protect our legitimate interest in the optimal functionality of the website and a customer-friendly design of the visit.

You can configure your browser to inform you about cookies and to accept them individually or to exclude the acceptance of cookies in certain cases or generally. Please note that if you do not accept cookies, the functionality of our website may be limited.

5. Contacting Us

When you contact us (e.g. via contact form or email), we process personal data only to the extent necessary to handle and respond to your inquiry. The legal basis for the processing of this data is our legitimate interest in responding to your inquiry, in accordance with Article 6(1)(f) of the UK GDPR. If your inquiry is directed towards the conclusion of a contract, the additional legal basis for processing is Article 6(1)(b) of the UK GDPR. Your data will be deleted once it is clear that the matter in question has been fully resolved, unless there are legal retention periods to the contrary.

6. Data Processing for Order Processing

6.1 Submission of Image Files for Order Processing via Email

On our website, we offer customers the possibility to personalise products by submitting image files via email. The submitted image will be used as a template for personalising the selected product.

We process and store these files only for the purpose of preparing the personalised product according to the product description on our website. If the submitted image files are passed on to third-party service providers for the purpose of order processing, we will inform you in the following sections.

6.2 For order fulfilment purposes, we will pass on the personal data we collect to the shipping service provider and payment institution, in accordance with Article 6(1)(b) of the UK GDPR.

6.3 Data Transfer to Shipping Service Providers

We use the following transport service provider: GLS, General Logistics Systems Germany GmbH & Co. OHG, GLS Germany-Straße 1 – 7, 36286 Neuenstein, Germany.

If you consent, we may share your email address and/or phone number with the service provider to coordinate delivery. Otherwise, we will only share your name and delivery address with them for the purpose of fulfilling the order.

7. Tools and Miscellaneous

We use a cookie consent tool to obtain valid user consent for cookies and other cookie-based services. The tool is displayed as an interactive user interface when the page is accessed, allowing users to give consent for certain cookies/services.

8. Rights of the Data Subject

Under the UK GDPR, you have the following rights regarding the processing of your personal data:

- Right of access (Article 15 UK GDPR)
- Right to rectification (Article 16 UK GDPR)
- Right to erasure (Article 17 UK GDPR)
- Right to restrict processing (Article 18 UK GDPR)
- Right to object (Article 21 UK GDPR)
- Right to data portability (Article 20 UK GDPR)

9. Retention of Personal Data

Personal data will be retained based on the respective legal basis and the processing purpose, as well as any applicable statutory retention periods.